

# U P S

On-Line

1KVA-3KVA

■ USER MANUAL ■

## EMC Statement

These products have been tested and thereby comply with the condition of a Class C1 (1000VA and 1500VA) and Class C2 (2000VA and 3000VA), which has been established for offering sufficient protection against dangerous interference for installation in a residential area. Installation and use of the equipment should comply with the instructions provided in order to avoid such interference due to the amount of radio frequency energy that is radiated and generated by the equipment. In spite of this, we cannot assure that a certain amount of interference may not occur in some installations.

If, by turning on and off, it can be deduced that your radio or television reception is found to be influenced by harmful interference from the equipment, it is recommended to use one of the following preventive measures:

- Place the receiving antenna in a separate location or orientation.
- Ensure a greater distance is achieved between the receiver and the equipment.
- Ensure that your equipment is connected to an outlet on a separate circuit than the receiver.
- Contact a technician experienced with radio and TV or a dealer for further assistance.

## Declaration of Conformity Request

Units labeled with a CE mark comply with the following standards and instructions:

- Safety: EN 62040-1
- EMC: EN 62040-2
- LVD Directive: 2014 / 35 / EU
- EMC Directive: 2014 / 30 / EU

The EC Declaration of Conformity is available upon request for products with CE mark.

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# 1. IMPORTANT SAFETY INSTRUCTIONS

## **WARNING: SAVE THESE INSTRUCTIONS!!**

- **WARNING:** Manual contains important instructions of UPS and batteries during installation and maintenance. Follow this instruction at all time.
  - **WARNING:** It is recommended to install UPS in an ANSI/NFPA75 room in which temperature and humidity are controlled and free from electrically conductive particles. **DO NOT** expose UPS to direct sunlight or high heat source; **DO NOT** block off ventilation opening around the housing.
  - **CAUTION:** Before conducting maintenance, repair, or shipment, please turn off everything completely and disconnect them.
  - **CAUTION:** The UPS is **NOT** applicable for any inductive loads such as motors or domestic appliances like hairdryers, speakers, and fluorescent lamps.
  - **CAUTION:** All interconnection and power cable should be connected **ONLY AFTER** the UPS shut down and disconnected from main.
  - **CAUTION:** Only use No.26 AWG or larger certified cables to connect UPS and device.
  - **CAUTION:** **DO NOT** unplug UPS from main power during operation or protective ground will fail. **DO NOT** disconnect battery under load or shut down may occur.
  - **CAUTION:** Ensure the total leakage current of UPS and the connected equipment under 3.5mA.
  - **CAUTION:** Ensure UPS connects to grounded main power with a fuse or circuit breaker protection.
  - **CAUTION:** Dangerous amount of voltage might still exist even the UPS disconnects from the main power since residual voltage exists due to battery supply.
  - **CAUTION:** Beware of all the details on the cautionary sticker located on UPS.
  - **CAUTION (No user-serviceable parts):** Do not attempt to remove the unit's cover, no user-serviceable parts inside. Please refer all service to qualified service technicians.
  - **CAUTION: DO NOT** dispose UPS and its batteries to fire, the battery may explode.
  - **CAUTION: DO NOT** attempt to open or mutilate the battery.
  - **User's operations:** Users only permits to:
    - Turning the UPS unit on and off.
    - Operating the user interface.
    - Connecting data interface cables.
    - Changing the batteries. (For rack type **ONLY**)
  - **CAUTION:** Battery can cause shock and short circuit current. When servicing batteries:
    - A. Remove watches, rings, or other metal objects.
    - B. Use tools with insulated handles.
    - C. Wear rubber gloves and boots.
    - D. Please **DO NOT** place any tools or metal parts on top of batteries.
    - E. Disconnect charging source before connecting/disconnecting battery terminals.
    - F. Servicing of batteries should be performed or supervised by personnel with necessary precautions and knowledge. Keep unauthorized personnel away from batteries.
  - **DANGER:** Hazardous electric component inside this unit (example: Heat-sinks) remain energized from the battery supply even when the main power is disconnected.
  - **DANGER:** Battery circuit is not isolated from the AC input. Hazardous voltage may exist at battery terminals and ground -- Test for safety before any direct contact.
  - **CAUTION:** Remove the battery's pole during service inside the battery cabinet or UPS.
  - **CAUTION: ONLY** replace batteries with the same type and quantity.
- WARNING (Fuses):** Ensure fuse replacement with the same type and rating **ONLY**.

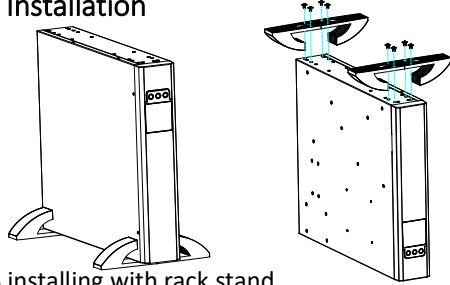
## 2. Introduction

The information provided in this manual covers the **ON-LINE UPS 1KVA-3KVA** uninterruptible power system (UPS). This manual contains basic functions, operating procedures, and emergencies, also including information on how to ship, store, handle, and install the equipment.

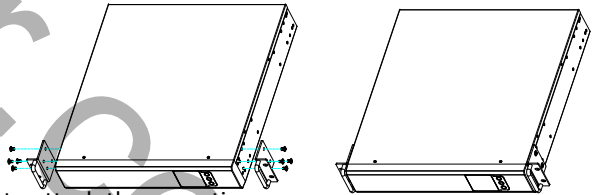
Only detailed requirements of the UPS units described herein. The installation must carry out according to this manual. The electrical installation must further comply with local legislation and regulations.

## 3. Installation

### 3.1 Hardware Installation Rack Tower Stand Installation



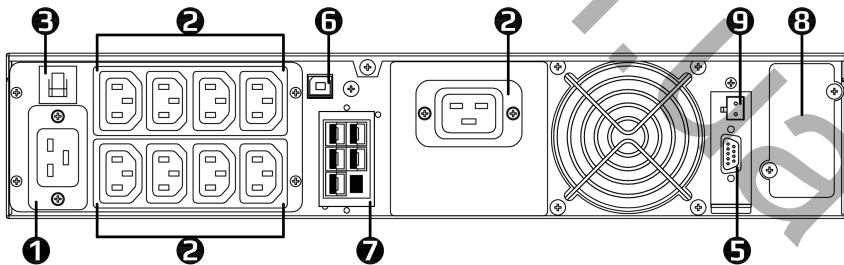
Here is the simple demonstration of UPS installing with rack stand. Attach rack tower stands to UPS, and use a screw to lock the stand in place.  
**Rack mounting ear installation.**



Here is one of the few examples to attach the mounting ear. Simply attach the ear to the matching side of UPS and use the screw to lock the ear for further application.

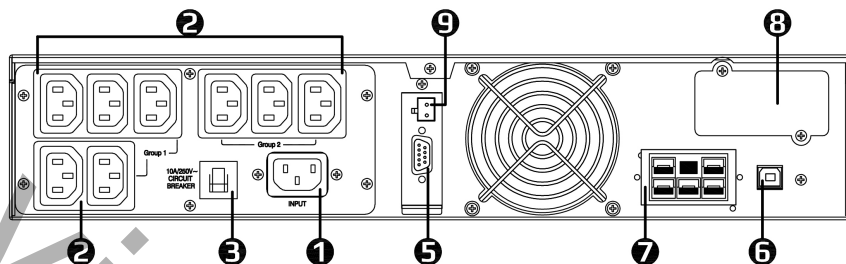
### 3.2 Rear panel view

3KVA



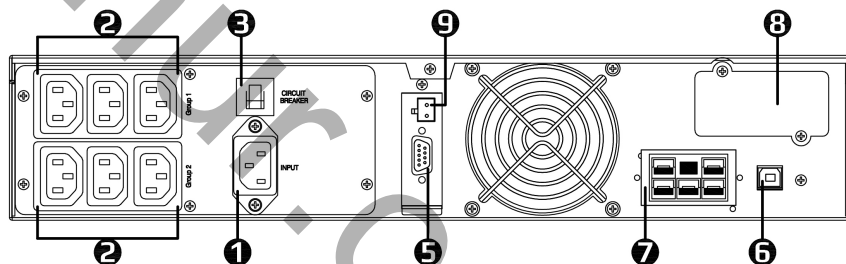
IEC Type

1KVA



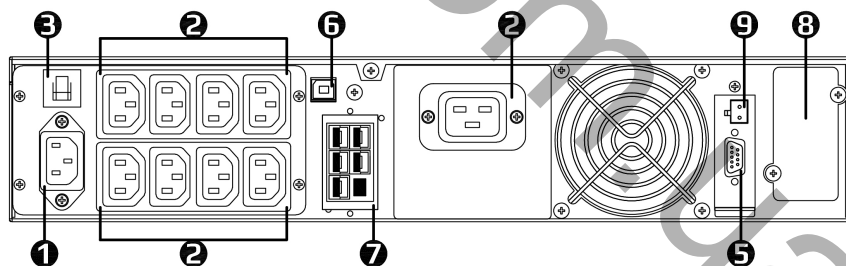
IEC Type

1.5KVA



IEC Type

2KVA



IEC Type

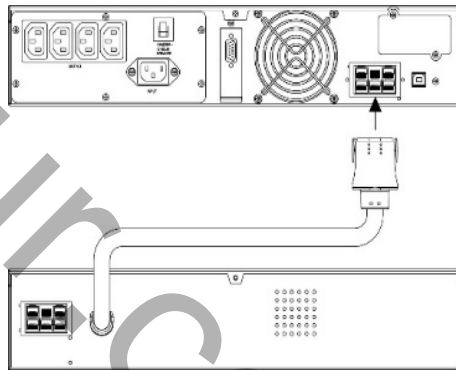
- |         |                 |                               |              |       |                                    |                             |       |
|---------|-----------------|-------------------------------|--------------|-------|------------------------------------|-----------------------------|-------|
| ❶ Input | ❸ Input breaker | ❹ Network transient protector | ❺ RS232 port | ❻ USB | ❼ External battery port (optional) | ❽ Interface port (optional) | ❾ EPO |
|---------|-----------------|-------------------------------|--------------|-------|------------------------------------|-----------------------------|-------|

## EPO port (Optional)

A customer-supplied remote switch can open the EPO connection and allow UPS to switch off output receptacles. Since EPO shuts down the UPS immediately without regular procedure and monitoring, UPS will require a manual restart to restore operation.

### 3.3 Connection to External Battery Pack

- External battery connections shall install by service personnel **only**.
- Please read safety instructions first before proceeding.
- Ensure UPS disconnects from all main and loads before attempting.
- Locate the battery connector, then use **only** factory-supplied or authorized battery cable provided to connect the UPS with the battery as fig below.
- Connect the second battery to the first one if more than one is needed.



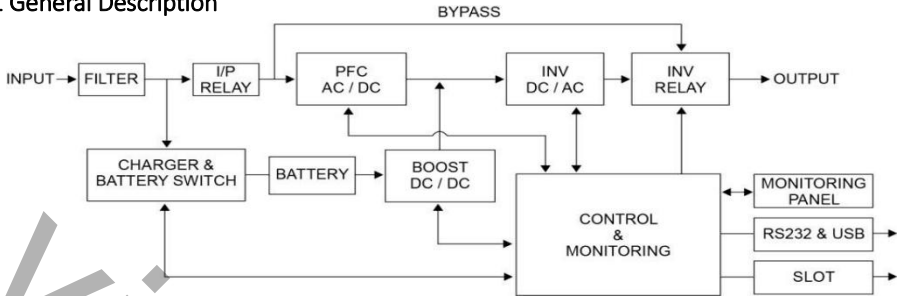
● Fig. Example of connecting to an external battery pack

### 3.4 Connection to Main and Load

- Follow all installation and safety instructions very carefully; failure to do so may cause hazardous situations to personnel and equipment.
- Ensure the main power voltage matches with UPS. (110V/220V)
- For electrical installation, closely observe the nominal current rating of the source.
- Check the equipment's power requirement to prevent overloading situations.
- Do not connect devices that draw either massive power shortly or half-wave rectified current - such as hairdryer, vacuum cleaner, laser printer, and plotter.  
**Note:** Although you may use the UPS immediately, maximum back up time will not be available yet. It is recommended to change the batteries for a minimum of 8 hours before use.
- Connect input cable to the UPS and the other end to a grounded outlet. The battery will automatically charge when connecting to the main power.
- After charging the UPS, connect the load to the UPS.
- Should computer or alarm connections be used, refer to the UPS monitoring connection chapter for further detail.
- The installation is complete.

## 4. Operation

### 4.1 General Description



As double conversion On-line UPS, it can convert clean single-phase power to support your critical system. The diagram of UPS is as shown above.

- Input filter reduces transients and interference from the main
- With PFC AC/DC, AC-power is rectified and regulated to DC power
- DC power is converted to AC in the inverter passing it on to the load

#### Line-Mode/Battery-Mode

UPS will operate in Line-Mode that supports power and charge battery while connected to power. During a power failure, the UPS will switch to Battery-Mode, in which power is maintained from the battery. In case of failure time exceed Battery-Mode duration, UPS will shut down until voltage return to prevent battery discharge.

#### Free Run Mode

Free Run Mode provides a wider input frequency range when input frequency does not match the selected range (user adjustable). Free Run Mode enlarges input frequency acceptance up to 45Hz ~ 65Hz but fixes output frequency to 50Hz(220V) and 60Hz(110V) with  $\pm 0.25\text{Hz}$ . Free Run Mode designs for large power variation. It is activated in default and can run with Line-mode simultaneously.

#### High-Efficiency Mode

High-Efficiency Mode designs to minimize power loss and power consumption. Whenever power is stable, UPS will automatically switch to bypass for efficiency. When any irregularity is detected, Line-Mode will reactivate immediately. Switching occurs when the input voltage is outside  $\pm 10\%$  of nominal ( $\pm 15\%$  selectable), input frequency is outside of  $\pm 3\text{Hz}$ , or when no input line is available.

You can also activate this mode from the LCD panel. Refer to UPS configuration.

#### Diagnostic Test

The diagnostic test automatically executes to check and report UPS status. While the advanced battery management system monitors the conditions of the batteries, it sends early warnings if a battery replacement is needed. The test performs every 30 days of normal operation. Diagnostic tests can also activate by manual control.

#### Generator mode

This mode designs for highly unstable power. In this mode, UPS normal operation will not transfer to bypass to prevent load damage and frequent battery discharge. UPS will also fix output frequency to 50Hz(220V) or 60Hz(110V) with  $\pm 0.25\text{Hz}$ . Users can set the UPS to bypass/shutdown whenever UPS malfunction occurred.

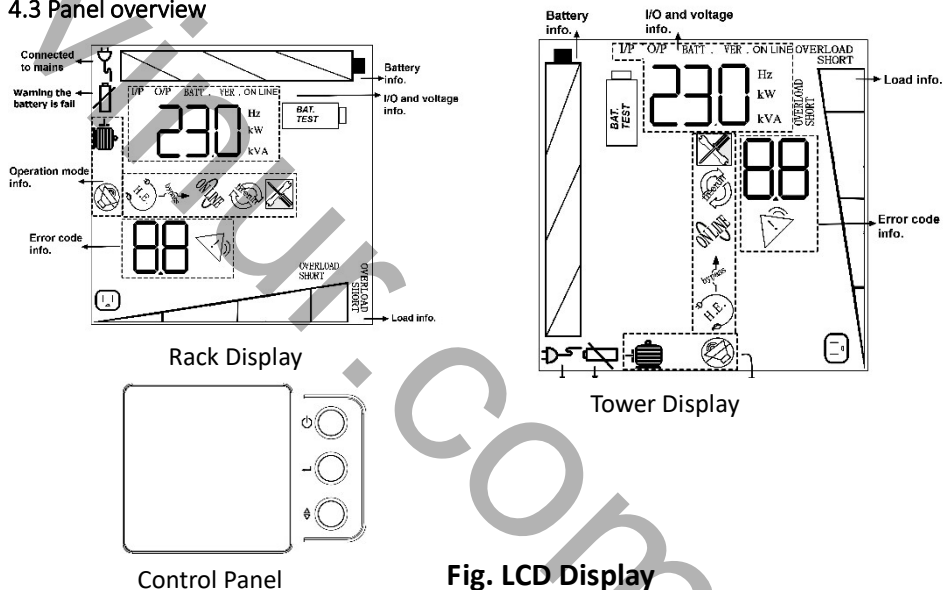
Generator Mode can activate from the LCD panel too.

### 4.2 System Configuration

The UPS device and battery make up the system. Depending on site and load requirements, certain additional options are available as tailored solutions. Please consider the following when planning your UPS system:

- The total demand for the protected system shall dictate the output power rating (VA). When measuring demand, please allow a margin for future expansion and calculation error.
- Battery-mode duration needs dictate the battery size. If the load is less than the UPS nominal power rating, then the actual backup time is longer.
- The following options are available:
  - Connectivity options (Relay card, SNMP/WEB card)
  - External battery packs
  - Transformer cabinets
  - Maintenance
  - bypass switches

### 4.3 Panel overview



**Fig. LCD Display**

### 4.4

### UPS Control

#### Control panel functions

| Display            | Function Description                                                        | Display | Function Description                                                             |
|--------------------|-----------------------------------------------------------------------------|---------|----------------------------------------------------------------------------------|
| <b>LCD Display</b> |                                                                             |         |                                                                                  |
|                    | <u>Connected to Mains</u><br>UPS is connected with input Power              |         | <u>Line Mode</u><br>System operating normally with Main power                    |
|                    | <u>Battery Power Indication</u><br>0-24 / 25-49 / 50-93 / 94-100% remaining |         | <u>Free-run Mode</u><br>UPS operating in Free Run Mode                           |
|                    | <u>Battery Test</u><br>UPS is conducting a battery test                     |         | <u>Manual Bypass</u><br>UPS is on manual bypass mode (maintenance only)          |
|                    | <u>Battery Failure</u><br>Battery failed<br>Check your battery              |         | <u>Fault</u><br>UPS Internal/external fault<br>Error code will display beside it |



|                                                                                   |                                                                                          |                                                                                   |                                                                                                |
|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|
|  | <u>Generator Mode</u><br>UPS is operating on Generator mode                              | <b>OVERLOAD</b>                                                                   | <u>Overloading</u><br>UPS suffers an overload problem<br>Output exceeds UPS capacity           |
|  | <u>Silence Mode</u><br>UPS silence mode Enabled                                          | <b>SHORT</b>                                                                      | <u>Output Short Circuit</u>                                                                    |
|  | <u>High-Efficiency Mode</u><br>UPS operating on high-efficiency mode                     |  | <u>Output Working Normally</u><br>UPS supporting surge protective power to connected equipment |
|  | <u>Bypass Mode</u><br>UPS operating on Bypass mode                                       |  | <u>UPS Load Level</u><br>UPS on 0-24 / 25-49 / 50-74 / 75-100% Load level                      |
| <b>Button Display</b>                                                             |                                                                                          |                                                                                   |                                                                                                |
|  | <b>ON/OFF</b><br>To turn on and off UPS,<br>refer to Button Operation                    |  | <b>Status/Enter</b><br>To check UPS status and confirm<br>settings, refer to Button Operation  |
|  | <b>Setting / Selection</b><br>To select and check UPS settings refer to Button Operation |                                                                                   |                                                                                                |

## Button operation

### Cold Start function

When the main power is not connected to UPS, it is capable of starting with battery power for users' needs. Simply start the UPS as the instruction below.

**Note:** To avoid accidental battery discharge, cold start function is not available until the initial connection to the main power.

### 1. "ON/OFF" button

- Press and hold the "⏻" button for 3 seconds to turn on the UPS.
- Press and hold the "⏻" button for 3 seconds to turn off the UPS while UPS is working.

### 2. "Status/Enter" button

Use this button to check the content and confirm the selection of UPS.

- Press and hold "↵" button for 1 second to check UPS contents.
- Press once to display status. There are **10** statuses available for users.
- Enter** function only uses during settings. Check the "⬆" button for more detail.
- If UPS idles for 20 seconds, the display will return to the main status.

### 3. "Settings or Selection" button

Use this button and "ENTER" button to execute the setting.

- Press and hold the “” button for 1 second to enter the configurations of UPS.
- Press the “” once to display setting. There are 7 settings available for users.
- Press the “” button to enter the function.
- Press the “” button to select your option.
- Press the “” button to confirmation (YES/NO) of your selected option.
- Press the “” button again to confirm and enable your function.
- If UPS is idle over 10 seconds, the display will return to the main status.

#### Turn on the UPS

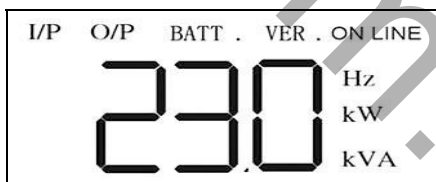
- Ensure installation is correct and successful, and connect the input power cable to a well-grounded outlet.
- Push the “on/off” bottom on the front panel for 3 seconds.
- UPS should start its inspection of internal function, main synchronization, and inverter startup. The LCD panel will display “Line-Mode” indication and power should start supplying via the outlets.
- Switch on the loads.

#### Shut Down the UPS

- Shut down and turn off all the loads.
- Press the “On/Off” for 3 seconds. UPS will shut down with an alarm.
- (If applicable) To avoid electrical hazards, please turn off the internal/external input breaker after the display disappeared, and only the backlight remains. Then, turn off any external battery breaker and wait till all fans completely shut down.
- In an emergency, use the EPO located on the rear panel.

#### 4.5 UPS Status Display

UPS status shows in normal display mode. From here, you can go to the UPS meter display by pressing the button. Various measurements are available through UPS meters display; Pressing the button will scroll through the following meters.



| LCD message           | Description                              |
|-----------------------|------------------------------------------|
| O/P x x x V           | Shows Output AC Voltage                  |
| O/P x x.x Hz          | Shows Output Frequency                   |
| I/P x x x V           | Shows Input AC Voltage                   |
| I/P x x.x Hz          | Shows Input Frequency                    |
| BATT. x x.x V         | Shows Battery Voltage                    |
| O/P x x x W           | Shows Output Capacity (Watts)            |
| O/P(flashing) x x x W | Shows Output Capacity dissipation(Watts) |
| O/P x x x VA          | Shows Output Capacity (VA)               |

|            |                            |
|------------|----------------------------|
| O/P x x A  | Shows Output Current       |
| VER. x kVA | Shows UPS Rating           |
| VER. x.x.x | Shows UPS Firmware Version |

#### 4.6 UPS Configuration

**Caution:** Factory default settings do not necessarily have to be changed, although you are free to tailor the UPS as your specific needs.

Here are the procedures to enter configuration mode

Press and hold the “” button for 1 second to enter the configuration mode.

Press the “” once to display setting. There are 7 settings available for user.

Press the “” button to enter the function.

Press the “” button to select your options.

Press the “” button to confirmation (YES/NO) of your selected option.

Press the “” button again to confirm and enable your function.

If UPS is idle over 10 seconds, the display will return to the main menu.

| Function Setting     | Icon                                                                                | Available Setting        | Default Setting |
|----------------------|-------------------------------------------------------------------------------------|--------------------------|-----------------|
| Setting              |    | --                       | --              |
| Output Voltage       |    | [208V][220V][230V][240V] | [230V]          |
|                      |                                                                                     | [100V][110V][115V][120V] | [120V]          |
| Perform Battery Test |    | [On][Off]                | [Off]           |
| Manual Bypass        |    | [On][Off]                | [Off]           |
| Free Run Mode        |    | [On][Off]                | [On]            |
| High-Efficiency Mode |    | [On][Off]                | [Off]           |
| Silence              |    | [On][Off]                | [Off]           |
| Group Control        |   | [1On][2On][On][Off]      | [On]            |
| Generator Mode       |  | [On][Off]                | [Off]           |

#### UPS Manual test

Manual tests for UPS or battery can be conducted from the UPS configuration as well and are functional even when the UPS is not charging the battery.

**Simple test:** It's recommended to conduct a simple simulation test when

1. The first use of UPS.
2. Adding new loads.
3. six months' regular check-up

Switch on the UPS and wait for the power indicator to light up, then unplug UPS to simulate the main power failure.

Manual Battery Test: Scroll through configuration until the Manual Battery test function displayed. Then select by pressing “**Enter**” Twice

## 5. UPS Monitoring Connection

UPSMON Pro software (Or other power monitoring software) can further utilize the UPS with warning reminders, monitoring, control shut down, and setting adjustments. UPS must connect to a computer or the internet to use the monitoring feature.

### 5.1 Connect UPS to Computer with USB (Optional)/RS232 port.

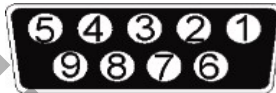
- Locate the USB/RS232 port on UPS.
- Connect with factory-provided/approved communication cable.
- Ensure your computer can install and support power management software.
- **Note:** Either USB Port or RS232 port, only one port will function at a time.

### 5.2 Connect UPS with interface Slot(Optional)

- **SNMP Card** allows UPS management and monitoring over a network or internet.
- For more information, please contact for technical assistance.

#### 5.3 UPS RS232 PORT

- The RS-232 interface uses a 9-pin female D-sub connector.
  - The RS-232 port carries the data about utility, load, and UPS.
- The interface port pins and their functions are in the following table.



| Pin # | Signal | Direction | Function                 |
|-------|--------|-----------|--------------------------|
| 2     | TxD    | Output    | TxD Output               |
| 3     | RxD    | Input     | RxD / Inverter Off Input |
| 5     | Common |           | Common                   |
| 6     |        | Output    | AC Fail Output           |
| 8     |        | Output    | Low Battery Output       |
| 9     |        | Output    | 12VDC Power              |

**Caution! Max rated values 12VDC**

### 5.3 UPS Dry Contact Relay Card (Optional)

**\*(0)** The Rating of Relay Contacts:

All the Relay Dry Contacts of the Dry Contact Relay Card are rating 1A 24Vdc or 1A 120Vac.

**\*(1)** normally open : **NO** **\*(2)**Active close : **AC**

**\*(3)** One of the following conditions activate this signal:

Output fault. Bus fault. Over temperature. Overload. Over Charging. Battery test fail. Charger failure.

**\*(4)** Battery Mode: Apply "signal" 5V~12Vdc for > 0.5 sec. Then UPS will shutdown completely.

Line Mode: Provide "signal" 5V~12Vdc for > 0.5 sec. Then UPS will interrupt the output Power.

| Direction | PIN # | Description         | Relay contact*(0) |
|-----------|-------|---------------------|-------------------|
| Output    | 1     | UPS fail            | NO*(1) -> AC*(2)  |
| Output    | 2     | Summary alarm*(3)   | NO -> AC          |
| --        | 3     | GND for secondary   | --                |
| Input     | 4     | Remote shutdown*(4) | --                |
| --        | 5     | Common              | --                |

|        |   |               |         |
|--------|---|---------------|---------|
| Output | 6 | Bypass active | NO-> AC |
| Output | 7 | Battery low   | NO-> AC |
| --     | 8 | Not connected | --      |
| Output | 9 | Utility fail  | NO-> AC |

## 6. Maintenance

Please read the following instruction to ensure your safety and maintain a longer product lifetime. This section contains detailed information about moving, maintaining, and placing the UPS. With a minimal amount of maintenance, you can expect the UPS to function smoothly.

### 6.1 Transportation

Please handle UPS with extreme caution since the battery contains a high amount of energy. Keep the unit in position as marked on the packaging and never drop the unit.

### 6.2 Storage

Please read the following instructions if the UPS is not installed immediately:

- Store the equipment as is in its original packing and shipping carton.
- Do not store in temperatures outside the range of +15°C to +25°C.
- Fully protect the UPS from wet or damp areas and moist air.
- To maintain the vitality of the batteries recharges the UPS at least 8 hours every 6 months.

### 6.3 Operation

**CAUTION:** Ensure that all environmental concerns and requirements are met according to safety instruction; otherwise, the safety of installation personnel cannot be guaranteed since the unit may malfunction.

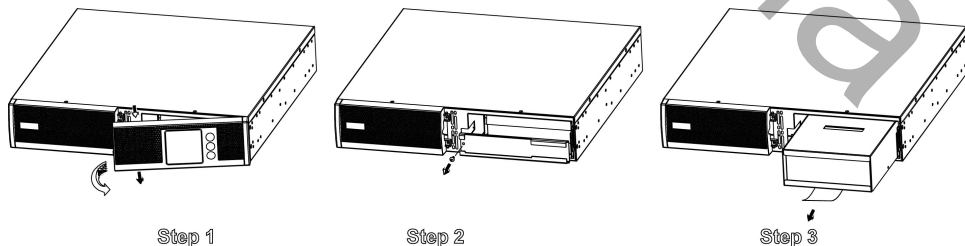
- Please ensure no flammable substances such as gases or fumes.
- Avoid extreme temperature and humidity. Protect the equipment from moisture.
- Ensure there is enough space (300mm or above recommended) at the rear and side of UPS for proper ventilation.
- Ensure that the front of the UPS remains clear for user operation.
- **Only** authorized agents or technicians may service the unit.
- **Do not** open the UPS cabinet. Components may contain hazardous or fatal voltage.
- Output receptacles may carry live voltage without connecting to the main power.
- Pay special attention to UPS air inlet; **do not** let it covered by dust.

### 6.4 Battery

#### 6.4.1 Maintenance

The reliability of the battery is heavily related to the environmental issue. At the temperature of 25 degrees Celsius, a regular 6-12 months' check-up is advised.

#### 6.4.2 Replacement



1. Hold the **display-side** front panel corner; Pull out the other side lightly as arrow indicated. Then, push to the side to unlock the other tenon.
2. Remove the screw and metal battery cover, disconnect battery cable, then remove the battery.
3. Replace with the same type and quantity of battery.
4. Reinstall the new battery and push it into the UPS.
5. Reinstall the screw and metal battery cover. Reinstall the front panel.

**Note:** Tower model battery replacements are not available by users. Please contact for technical assistance.

#### 6.4.3 External battery pack

The following chart is the recommended specification of the external battery pack/cabinet. For other options, please ensure that the option meets safety instruction and local legislation.

**Note:** when power supplies by external batteries, output loads will be limited to 90% for overall power generation.

| Model                                                | 1000           | 1500 | 2000           | 3000                   |
|------------------------------------------------------|----------------|------|----------------|------------------------|
| Battery Type                                         | 12V 7A         |      |                | 12V 9A (option) 12V 7A |
| Number of Batteries                                  | 6              |      | 12             | 12                     |
| Back-up time /Full load (min)<br>(Battery Pack Only) | Approx. 13-15  |      | Approx. 13-15  | Approx. 10-13          |
| Typical Recharge time                                | <8 hrs to 90%  |      |                |                        |
| Dimensions WxDxH (mm)                                | 428 x 425 x 84 |      | 428 x 635 x 84 |                        |
| Net Weight (kgs)                                     | 20.7           |      | 37.3           | 40.8 (9AH battery)     |

#### Maintenance Bypass Procedure

##### Maintenance

1. Press the "ON/OFF" button to turn on UPS. It will operate in "Line-Mode."
2. Press the "Function" button for 3 seconds and toggle to "Manual Bypass."
3. Press "Enter" to select. You will see the default setting "OFF" displayed in LCD.
4. Use the "Function" button again to set Bypass on "ON" and press "Enter" again. UPS will go on "Manual Bypass Mode" with display indication.

##### Restore

1. Check the UPS display; it should show "Manual Bypass Mode" with indications.
2. Press the "Function" button for 3 seconds and toggle to "Manual Bypass."
3. Press "Enter" to select. You will see the setting as "ON" displayed in LCD.
4. Use the "Function" button again to set Bypass on "OFF" and press "Enter" again. UPS will return to Line-Mode.

## APP-A. Trouble Shooting

Troubleshooting procedures give simple instructions in determining UPS malfunctions. Start the troubleshooting procedure if you witness any alarm indication.

**Alarm** The UPS has an audible alarm. When different situations occurred, UPS will alert users with display and buzzer.

Please refer to the troubleshooting chart for detail information.

### Silencing Alarm

Here is the instruction to mute alarm or future alarm notification:

#### Note:

During battery-mode, if the battery is low on power, the alarm will sound regardless of silent-mode enable/disable.

Silencing during Battery-Mode: Press any button when the alarm occurred.

Silent Mode: configure on LCD to enable/disable all audio malfunction warning.

**\*Normally, the input of mains will make the backlight light up.**

If troubleshooting does not include or resolve your situation, feel free to contact for technical assistance.

| Situation              | Alarm & Display<br>【 Error Code 】 | Description & Solution                                                                                                                                                                                                                           |
|------------------------|-----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. High Output Voltage | Constant beep<br>【 01 】           | High output voltage<br>Please contact for technical assistance                                                                                                                                                                                   |
| 2. Low output Voltage  | Constant beep<br>【 02 】           | Low output voltage<br>Please Contact for technical assistance                                                                                                                                                                                    |
| 3. Output short        | Constant beep<br>【 03 】           | Output short circuit<br>Please contact for technical assistance                                                                                                                                                                                  |
| 4. Bus fault           | 2 beep/seconds<br>【 04 】          | High internal DC bus Voltage<br>Please contact for technical assistance                                                                                                                                                                          |
| 5. Over-temperature    | Constant beep<br>【 05 】           | High surrounding temperature<br>Ensure fan operational and ventilation clear<br>Contact for technical assistance If the problem remains                                                                                                          |
| 6. Set wiring fault    | 1 beep/seconds<br>【 06 】          | Wrong UPS input wiring between natural and line,<br>turn the plug 180 degrees and plug it in                                                                                                                                                     |
| 7. Output overload     | 2 beep/seconds<br>【 07 】          | Connected equipment power requirements exceed UPS provision. UPS will switch to bypass mode when overload in Line-mode. Shut off less essential equipment connected to UPS. UPS automatically switches back to normal when the problem resolves. |
| 8. Over-charge         | Constant beep<br>【 08 】           | Battery overcharged, Turn off UPS and contact for technical assistance                                                                                                                                                                           |
| 9. Charger failure     | No beep<br>【 09 】                 | The charger has failed. Contact for technical assistance                                                                                                                                                                                         |
| 10. Battery failure    | 3 beep/ 5 seconds<br>【 10 】       | The battery has failed. Contact for technical assistance                                                                                                                                                                                         |
| 11. Line abnormal      | 1beep/seconds<br>【 11 】           | Wrong AC line backed up during auto restart<br>Please reconfirm your main power and frequency                                                                                                                                                    |
| 12. Battery test       | N/A                               | UPS battery test processing. UPS will return to normal operation after completion. No action needed                                                                                                                                              |
| 13. Battery mode       | 1 beep/ 5 seconds<br>with display | Unit is operating with battery power, secure your data and perform a controlled shutdown                                                                                                                                                         |
| 14. Low battery        | 2 beep/ 5 seconds<br>with display | UPS will shut down due to low battery voltage. The unit will restart automatically when sufficient power returns                                                                                                                                 |
| 15.Bypass mode         | N/A                               | When the bypass mode is displayed<br>Please contact for technical assistance                                                                                                                                                                     |

## APP-B Technical Specifications

### For all model

\* While 208V output, capacity will be derated to 90%.

\*\* Specifications are subject to change without further notice.

\*\* Specifications are for reference; actual information based on the real product.

|                            |                          | Rack Model                                              | 1000                                   | 1500                     | 2000                            | 3000                      |
|----------------------------|--------------------------|---------------------------------------------------------|----------------------------------------|--------------------------|---------------------------------|---------------------------|
| Configuration              |                          |                                                         |                                        |                          |                                 |                           |
| Capacity (VA / Watts)      |                          |                                                         | 1000 VA / 1000 W                       | 1500 VA / 1500 W         | 2000 VA / 2000 W                | 3000 VA / 3000 W          |
| Form                       |                          |                                                         | Rack and Tower Type                    |                          |                                 |                           |
| Phase                      |                          |                                                         | Single Phase                           |                          |                                 |                           |
| Energy Saving              |                          |                                                         | Yes - ECO Mode Efficiency >94%         |                          |                                 |                           |
| Input                      |                          |                                                         |                                        |                          |                                 |                           |
| Voltage                    |                          |                                                         | 208 ~ 300 Vac                          |                          |                                 |                           |
| Input Voltage Range        |                          |                                                         | 120 - 300 VAC, < 160 - 300 VAC,        | < 25% Load<br>< 75% Load | 140 - 300 VAC, < 180 - 300 VAC, | < 50% Load<br>< 100% Load |
| Input Frequency Range      |                          |                                                         | 50 / 60 Hz (Auto Sensing)              |                          |                                 |                           |
| Input Power Factor         |                          |                                                         | >0.98                                  |                          |                                 |                           |
| Cold Start                 |                          |                                                         | Yes                                    |                          |                                 |                           |
| Output                     |                          |                                                         |                                        |                          |                                 |                           |
| Rated Power Factor         |                          |                                                         | 1.0                                    |                          |                                 |                           |
| Waveform                   |                          |                                                         | Pure Sine Wave                         |                          |                                 |                           |
| Voltage                    |                          |                                                         | 208* / 220 / 230 / 240 Vac ± 2%        |                          |                                 |                           |
| Frequency                  |                          |                                                         | 50 / 60 Hz ±0.25 Hz                    |                          |                                 |                           |
| Transfer Time              |                          |                                                         | 0 ms                                   |                          |                                 |                           |
| Harmonic Distortion        |                          |                                                         | ≤ 2.5% THD at Linear Load              |                          |                                 |                           |
| Crest Factor               |                          |                                                         | 3 : 1                                  |                          |                                 |                           |
| EPO Function               |                          |                                                         | Yes                                    |                          |                                 |                           |
| Protection                 |                          |                                                         |                                        |                          |                                 |                           |
| Overload                   | Line Mode                | 105% - 120% for 30 seconds / 121% - 150% for 10 seconds |                                        |                          |                                 |                           |
|                            | Battery Mode             | 101% - 109% for 10 seconds / 110% - 120% for 3 seconds  |                                        |                          |                                 |                           |
| Surge Protection           |                          |                                                         | IEC 61000-4-5 Level 3                  |                          |                                 |                           |
| Bypass                     |                          |                                                         | Internal Bypass (Automatic and Manual) |                          |                                 |                           |
| Short Circuit Protection   |                          |                                                         | UPS Output Cut Off Immediately         |                          |                                 |                           |
| Battery                    |                          |                                                         |                                        |                          |                                 |                           |
| Type & Quantity            |                          |                                                         | 12V 7Ah x3                             | 12V 9Ah x3               | 12V 7Ah x6                      | 12V 9Ah x6                |
| Internal Batt.             |                          |                                                         | Yes                                    | Yes                      | Yes                             | Yes                       |
| Sealed, Maintenance Free   |                          |                                                         | Yes                                    |                          |                                 |                           |
| Typical Recharge Time      |                          |                                                         | 4 hr to 90%                            |                          |                                 |                           |
| External Battery Module    |                          |                                                         | Option                                 |                          |                                 |                           |
| External Battery Connector |                          |                                                         | Option                                 |                          |                                 |                           |
| Management & Communication |                          |                                                         |                                        |                          |                                 |                           |
| LCD Control Panel          |                          |                                                         | Yes                                    |                          |                                 |                           |
| Communication Port         |                          |                                                         | RS 232, USB B type                     |                          |                                 |                           |
| SNMP Slot                  |                          |                                                         | Option                                 |                          |                                 |                           |
| Audible Alarms             |                          |                                                         | Yes                                    |                          |                                 |                           |
| Physical                   |                          |                                                         |                                        |                          |                                 |                           |
| Power Module               | Dimensions (WxDxH) (mm)  |                                                         | 428 x 425 x 84                         |                          | 428 x 635 x 84                  |                           |
|                            | Weight (kgs)             |                                                         | 15.8                                   | 17.3                     | 28.5                            | 31.3                      |
|                            | Shipping Dimensions (mm) |                                                         | 546 x 552 x 206                        |                          | 550 x 750 x 220                 |                           |
|                            | Shipping Weight (kgs)    |                                                         | 18.6                                   | 20.1                     | 32.3                            | 35.7                      |
| Batt. Module               | Dimensions (WxDxH) (mm)  |                                                         | 428 x 425 x 84                         |                          | 428 x 635 x 84                  |                           |
|                            | Weight (kgs)             |                                                         | 20.7                                   |                          | 37.3                            |                           |
|                            | Shipping Dimensions (mm) |                                                         | 546 x 552 x 206                        |                          | 500 x 750 x 220                 |                           |
|                            | Shipping Weight (kgs)    |                                                         | 23.4                                   |                          | 40.8                            |                           |



| Rack Model                 |                          | 1000-L                                                  | 1500-L                | 2000-L                          | 3000-L                 |
|----------------------------|--------------------------|---------------------------------------------------------|-----------------------|---------------------------------|------------------------|
| Configuration              |                          |                                                         |                       |                                 |                        |
| Capacity (VA / Watts)      |                          | 1000 VA / 1000 W                                        | 1500 VA / 1500 W      | 2000 VA / 2000 W                | 3000 VA / 3000 W       |
| Form                       |                          | Rack and Tower Type                                     |                       |                                 |                        |
| Phase                      |                          | Single Phase                                            |                       |                                 |                        |
| Energy Saving              |                          | Yes - ECO Mode Efficiency >94%                          |                       |                                 |                        |
| Input                      |                          |                                                         |                       |                                 |                        |
| Voltage                    |                          | 208 ~ 300 Vac                                           |                       |                                 |                        |
| Input Voltage Range        |                          | 120 - 300 VAC, < 160 - 300 VAC,                         | < 25% Load < 75% Load | 140 - 300 VAC, < 180 - 300 VAC, | < 50% Load < 100% Load |
| Input Frequency Range      |                          | 50 / 60 Hz (Auto Sensing)                               |                       |                                 |                        |
| Input Power Factor         |                          | >0.98                                                   |                       |                                 |                        |
| Cold Start                 |                          | Yes                                                     |                       |                                 |                        |
| Output                     |                          |                                                         |                       |                                 |                        |
| Rated Power Factor         |                          | 1.0                                                     |                       |                                 |                        |
| Waveform                   |                          | Pure Sine Wave                                          |                       |                                 |                        |
| Voltage                    |                          | 208* / 220 / 230 / 240 Vac ± 2%                         |                       |                                 |                        |
| Frequency                  |                          | 50 / 60 Hz ±0.25 Hz                                     |                       |                                 |                        |
| Transfer Time              |                          | 0 ms                                                    |                       |                                 |                        |
| Harmonic Distortion        |                          | ≤ 2.5% THD at Linear Load                               |                       |                                 |                        |
| Crest Factor               |                          | 3 : 1                                                   |                       |                                 |                        |
| EPO Function               |                          | Yes                                                     |                       |                                 |                        |
| Protection                 |                          |                                                         |                       |                                 |                        |
| Overload                   | Line Mode                | 105% - 120% for 30 seconds / 121% - 150% for 10 seconds |                       |                                 |                        |
|                            | Battery Mode             | 101% - 109% for 10 seconds / 110% - 120% for 3 seconds  |                       |                                 |                        |
| Surge Protection           |                          | IEC 61000-4-5 Level 3                                   |                       |                                 |                        |
| Bypass                     |                          | Internal Bypass (Automatic and Manual)                  |                       |                                 |                        |
| Short Circuit Protection   |                          | UPS Output Cut Off Immediately                          |                       |                                 |                        |
| Charger                    |                          |                                                         |                       |                                 |                        |
| UPS                        |                          | 1A                                                      |                       |                                 |                        |
| Build in                   |                          | 5A                                                      |                       |                                 |                        |
| Total                      |                          | 6A                                                      |                       |                                 |                        |
| Battery (recommended Form) |                          |                                                         |                       |                                 |                        |
| Voltage                    |                          | 36V                                                     | 36V                   | 72V                             | 72V                    |
| Management & Communication |                          |                                                         |                       |                                 |                        |
| LCD Control Panel          |                          | Yes                                                     |                       |                                 |                        |
| Communication Port         |                          | RS 232, USB B type                                      |                       |                                 |                        |
| SNMP Slot                  |                          | Option                                                  |                       |                                 |                        |
| Audible Alarms             |                          | Yes                                                     |                       |                                 |                        |
| Physical                   |                          |                                                         |                       |                                 |                        |
| Power Module               | Dimensions (WxDxH) (mm)  | 428 x 425 x 84                                          |                       | 428 x 635 x 84                  |                        |
|                            | Weight (kgs)             | 8.6                                                     | 9.5                   | 14.1                            | 14.4                   |
|                            | Shipping Dimensions (mm) | 546 x 552 x 206                                         |                       | 550 x 750 x 220                 |                        |
|                            | Shipping Weight (kgs)    | 11.4                                                    | 12.2                  | 18.2                            | 18.5                   |
| Batt. Module               | Dimensions (WxDxH) (mm)  | 428 x 425 x 84                                          |                       | 428 x 635 x 84                  |                        |
|                            | Weight (kgs)             | 20.7                                                    |                       | 37.3                            |                        |
|                            | Shipping Dimensions (mm) | 546 x 552 x 206                                         |                       | 500 x 750 x 220                 |                        |
|                            | Shipping Weight (kgs)    | 23.4                                                    |                       | 40.8                            |                        |